

# School Yourself on Back-to-School







# **Executive Summary**

# Gear up for a successful year

20 million+ Target guests are influenced by a Roundel media campaign during back-to-school (BTS) and back-to-college (BTC) time. In this guide, you'll discover ways to reach and engage with these guests.



# What You'll Learn

**Engaging with Guests** Learn what inspires parents, teachers and students and why they value price over convenience.

**Targeting Online** 66% of BTS/BTC guests use the Target app or Target.com while shopping in-store. Consider using online channels to reach them.<sup>2</sup>

**Rethinking Media Channels** Onsite display, Target Product Ads and Pinterest delivered strong results like increased ROAS and engagement.

**Collaborating with Creators** Find out how Chobani drove strong guest engagement with their back-to-school influencer campaign.

**Timing Your Campaigns** Plan to increase spend around July and August as many shoppers complete their back-to-school shopping right before the school year starts.

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# Shopper Insights

# Meet your class



# **Teachers**



Teachers want their students to thrive and enjoy offers like Target Circle™ Teacher Appreciation to get classroom supplies.

### Insight



of BTS teachers are inspired by students' preference for supplies.<sup>3</sup>

### **How to Activate**

Consider designing a media campaign that highlights the ability to bring personality into the classroom with Display by Roundel™.

# **Parents**



Parents are cost-conscious and want the best deals even if it means making multiple shopping trips.

# Insight



of BTS parents are inspired by a school checklist.3



of BTC parents are inspired by their children.<sup>1</sup>

# **How to Activate**

Create a <u>Target Product Ads</u> campaign incorporating key search terms that align with the school checklist.

Consider testing Display by Roundel™ messaging that resonates with college-aged shoppers while also reaching parents.

# College Students



College kids are defining themselves as adults and looking to social media for inspiration.

# Insight



of Gen-Z guests expect to be inspired and discover new products at Target.<sup>1</sup>

# **How to Activate**

Consider driving product engagement with <u>Social by Roundel™</u> campaigns to create integrated campaigns for your brand.

# **Guest Behavior**

# Ways to influence purchases

# Prioritize Price

80%

80% of BTC guests say the price is the most important factor when shopping for BTS/BTC<sup>2</sup>

60%

60% of BTS guests say that Target has prices that are better than other retailers<sup>2</sup>

77%

77% of BTC shoppers value price over convenience<sup>2</sup>

# **How to Activate**

Consider offering promotions and deals toward BTS/BTC shoppers with keywords like "save" and "deals."





# Go Beyond Books and Pens

# For College Shoppers

Nearly a quarter of college shoppers are looking for electronics and dorm or apartment furnishings for the school year.<sup>1</sup>

### For Teachers

Aside from paper products, teachers are on the hunt for big ticket items like chairs, desks, trash bins and organizers.

# **How to Activate**

Electronics and furniture brands should consider connecting with guests during this time.









# Media Recommendations

# How to channel success

Omnichannel placements are the strongest play for consumer connection and shopper consideration. Consider using multiple channels as you plan your media campaigns.



# Tap into the App

The Target app allows guests to see deals, sales and product selection easier.

66%

66% of BTS/BTC guests use the Target App or Target.com on their phones when shopping in-store<sup>2</sup>





This year 48% of the BTS shoppers and 39% of BTC shoppers will do their shopping in-store with some online shopping<sup>2</sup>

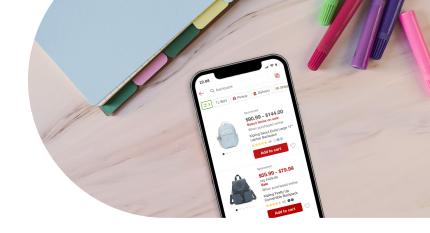
# **How to Activate**

Allocate more budget to online channels including the app to help drive awareness and engagement.



# Drive Results With Search and Target Product Ads

Onsite platforms delivered top ROAS results while search and Target Product Ads led in engagement.



# 5 billion+

impressions delivered by FY23 BTS/BTC campaigns<sup>4</sup>

# \$22 ROAS

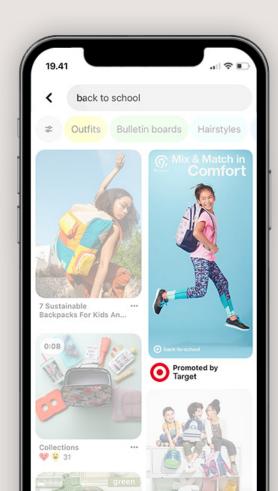
driven by onsite platforms by BTS/BTC campaigns<sup>4</sup>

1.75%

CTR driven by search (Google, Pinterest Search and Target Product Ads)4

# **How to Activate**

Consider using Search Ads by Roundel™ and Target Product Ads to reach the wider BTS/BTC shopper.



# Harness the Power of Pinterest

Pinterest showed strong YoY ROAS growth with increased impressions delivered in FY23

# 300 million+ 267%

Increase in YoY Impressions delivered by FY 2023 BTS/BTC campaigns, +80M YoY in Pinterest search4

YoY ROAS increase driven by Pinterest search4

### **How to Activate**

Leverage Pinterest in your full funnel campaigns to reach more shoppers.

Back-to-School/Back-to-College Insights Report 2024

# How Roundel tapped creators to help Chobani win BTS

Chobani worked with Influencers by Roundel™ to increase awareness and engagement of their products. We tapped 11 parent creators on social to feature Chobani in a variety of content.

Recipes

Lunchbox packing

BTS shopping lists



518k Impressions<sup>5</sup>



4.3% Engagement Rate<sup>5</sup>



150% YoY increase

in creator posts about the brand after the campaign<sup>5</sup>



# Chobani Case Study

Thanks to our partnership with Roundel and LTK influencers, sales were up 5x during the back-to-school window. Their tactics helped us create the best type of content for our audience.

- Rachel Rosnner, Omnichannel Marketing Manager, Chobani

# Influencers by Roundel<sup>™</sup> Can Help You Make a Bigger Impact



who plan to shop Target for BTS make purchases online recommended by creators.<sup>6</sup>



make online purchases recommended by creators for food and drinks this BTS season.<sup>6</sup>









# Timing Considerations

# Target your audience when it matters most



# Win Early

At the start of July, Target Circle Week is huge for teachers and students.



58% of verified Target Circle guests redeemed their exclusive BTS/BTC offer. This generated over \$3 billion in promo sales.<sup>4</sup>

151%

average increase in ROAS for campaigns featuring Target Circle Week promos<sup>4</sup>

**How to Activate** 

Focus media campaigns on Target Circle Week in early July, when teachers and students actively redeem offers.

# Hit July and August

55%

55% of BTS/BTC shoppers plan on making multiple trips throughout the summer for school needs<sup>2</sup>

42%



42% of BTC shoppers start planning to purchase supplies a few months before college starts<sup>2</sup>

40<sup>%</sup>

40% of BTS shoppers start planning to purchase supplies a month before school starts<sup>2</sup>

**How to Activate** 

Run campaigns to inspire shopping plans and trips during this popular time window.

# Finish Strong

\$2.2 billion

August drives the highest number of sales, with the third week bringing in over \$2.2 billion in sales<sup>4</sup>

**How to Activate** 

Ramp up your campaign spend to the third week of August.

# AUGUST

# Key Takeaways

You have the power to reach 20 million+ Target guests. Keep these overall insights in mind as you optimize your campaigns.

# Who Shoppers Are

- Teachers are inspired by their students and enjoy offers like Target Circle Teacher Appreciation
- Parents care about price and quality and are inspired by school checklists
- College students are inspired by social media and value brand loyalty

### **Roundel Difference**

We can help you create Target Product Ads, Display by Roundel™ and Social by Roundel™ campaigns and provide you with data to better target your audience.

# What They Want

- · The best price and quality
- · Don't mind making multiple shopping trips
- · Looking for inspiration in many places including on social media

# **Roundel Difference**

Social by Roundel<sup>™</sup> and Influencers by Roundel<sup>™</sup> can help you craft campaigns with creators that can engage with these shoppers.

# When to Advertise to Them

- Start early in July with Target Circle Week and focus on Target Circle Offers
- · Ramp up spend during the third week of August
- Create various campaigns throughout July and August to hit key shopping opportunities

### **Roundel Difference**

We can help you schedule your promotions at the right time and consider the right media mix to increase ROAS and sales during these key months.



# Ready to take your back-to-school/back-to-college campaigns to the next level?

Tapping into Roundel's data-fueled capabilities and media strategies can help you optimize your campaigns and highlight your brand's products.

Find out more at Roundel.com/Solutions

# Sources

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- 2. BTS/BTC 2024 Survey Deck 2.29.24
- 3. BTS Insights Guide 2024 Sales Enablement Final
- 4. BTS BTC 2024 Project
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